

Quality Assurance/Environment

We have been awarded 'Higher Level' of the NFS UKASaccredited Technical Standard for Food Wholesalers and Distributors.

We are a Member of Leatherhead Food Research, with access to high quality scientific, technical and legal information concerning the Food industry worldwide. We are a Member of the Society of Food Hygiene & Technology (SOFHT).

We supply no product containing an ingredient or additive that requires a positive declaration as defined by EC Regulations.

We are committed to the aims of the 'Allergens Directive' and maintain a database of product specifications to ensure prompt identification of the fourteen most common food allergens.

We have a documented Environmental Impact Management Policy.

We are a member of the Environment Agency's Producer Responsibility Obligations compliance scheme, submitting data and fees annually to the compliance agency Valpak, to ensure that our total annual packaging waste is matched by an equivalent volume of recycling and raw materials recovery.

We maintain comprehensive supplier vetting and ongoing monitoring procedures.

We have a comprehensive HACCP system.



NSF-CMi Certification Standard and NFS Due Diligence Standard certificates over the page.



Certificate of Conformity

Higher Level

Assessment Date:
03 Jul 2018

Next Assessment Due:
03 Jan 2020

Certificate Number:
C0083281

Date of Issue:
02 Aug 2018

Awarded to:

Town & Country Fine Foods Ltd

Unit 4, Perth Trading Estate
Montrose Avenue
Slough
Berkshire
SL1 4XX
United Kingdom

Standard:

**NSF-CMi Certification Standard for Food Wholesaling,
Storage and Distribution**

Scope:

The wholesale, storage and distribution of ambient and frozen confectionery and fine foods and associated non-food items. The re-packing of specialist confectionery and other food items.

Exclusions: None.

Signed on behalf of NSF Certification UK Ltd

A handwritten signature in black ink, appearing to read 'Elsie Mathew'.

Elsie Mathew
Certification Director, NSF Certification UK Ltd

TOWN & COUNTRY

FINE FOODS

SERVING THE PROFESSIONAL SINCE 1984

Modern Slavery Policy Statement

Lyell's of London Limited trading as Town & Country Fine Foods acknowledges the provisions of the Modern Slavery Act 2015 and will ensure transparency within the organisation and with suppliers of goods and services to the organisation. The company is satisfied from its own due diligence that there is no evidence of any act of modern day slavery or human trafficking within its own organisation.


The principal activity of the family owned business continues to be the provision of wholesale services, repacking and distribution of low risk ambient foodstuffs to UK hotels, restaurants, cruise lines and other wholesale customers.

Our supplier base is predominantly located 50% from UK; 40% from EU countries with 10% from World Markets (Switzerland & the Philippines).

Imported goods from sources outside of the UK & EU are potentially more at risk for slavery and human trafficking issues. The level of management control required for these sources will be continually monitored. As part of the companies due diligence processes into slavery and human trafficking, our supplier approval process will incorporate a review of the controls undertaken by the supplier.

Our commitment includes full support to international efforts to promote ethical principles and practices related to the prevention of the exploitation and abuse associated with modern slavery and human trafficking. We also expect commitment to these principles from all organisations with which we do business and the company will not knowingly support or deal with any business involved in slavery or human trafficking.

The Company Directors and Senior Management shall take the responsibility for implementing this policy statement and its objectives and shall provide adequate resources (training and investment) to ensure that slavery and human trafficking is not taking place within the organisation or within its supply chains. This policy will be reviewed annually and published.

Name	Job Title	Name	Job Title
		Ruth Patience	Product & Quality Manager
Signature		Signature	

TOWN & COUNTRY

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Palm Oil Policy Statement

Lyell's of London trading as Town & Country Fine Foods are committed to ensuring that the palm oil that is used in our products comes from sustainable mass balance or segregated RSPO sources by the end of 2015.

This will allow us to trace our palm oil all the way back to RSPO certified mills. Currently around 80% of palm oil in our products is from a mass balance or segregated source, with the rest of our volumes covered by Green Palm Oil certificates. This is where RSPO certified producers produce palm oil, and then raise a certificate, which our suppliers are able to purchase on the open market. To move towards 100% mass balance and segregated material, we have issued all of our suppliers to the UK business with a timeline and code of practice.

Commitments and performance

We have a UK target of using 100% certified sustainable palm oil from either a mass balance or a segregated system, in all our UK products by the end of 2015.

Currently c.80% of palm oil is from a sustainable source, with the remaining volumes covered by Green palm certificates.

Name	Job Title	Name	Job Title
		Ruth Patience	Product & Quality Manager
Signature		Signature	